

JEFFREY C. SCHNEIDER, Receiver
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September 20, 2018

VIA WEB POSTING

**Re: American Plumbing and Septic Service LLC
In the Circuit Court of Calhoun County, Alabama
Case No. 11-CV-18-900431**

Dear Consumers and Potential Creditors:

I am writing to you as the court-appointed receiver for American Plumbing and Septic Service LLC and A American Drain Cleaning & Septic Service (“American Plumbing”). As Receiver, I am charged with the responsibility of taking control of American Plumbing’s assets and protecting them during the pendency of this action. The purpose of this letter is to advise you of the circumstances leading to my appointment, advise you of certain steps I have taken, and explain to you how I intend to respond to your questions.

On August 3, 2018, the State of Alabama, through the Attorney General, the Alabama Board of Electrical Contractors, the Alabama Department of Public Health, the Alabama Liquefied Petroleum Gas Board, the Alabama Onsite Wastewater Board, and the Alabama Plumbers and Gasfitters Examining Board (collectively, the “State”) filed a complaint against American Plumbing, Richard Pesnell, Joshua Pesnell, and Jessica Pesnell. The State sought emergency relief against American Plumbing regarding its deceptive business practices. As a result of that complaint and other supporting papers, on August 3, 2018, Judge Brian Howell entered an order appointing me as Temporary Receiver and also issued a temporary restraining order and asset freeze against American Plumbing. That temporary restraining order was thereafter extended. After a multi-day evidentiary hearing, at which a number of consumers provided testimony, Judge Howell entered a preliminary injunction which extended the asset freeze over American Plumbing’s assets, and my appointment, for the duration of the case. Copies of that order, and most other pleadings filed in the case, can be viewed on my website: www.americanplumbingreceivership.com.

In order to keep you informed about the progress of the receivership, I have established a dedicated receivership number, 786-347-2562, for your use. You can also send general email inquiries to americanplumbingreceivership@klsg.com. We will try our best to return all calls and respond to all emails. If the questions asked are questions that impact everyone, we may also respond to your question through the “Frequently Asked Questions” section on the website. Please

keep in mind that we may not be able to respond to your calls right away. We ask that you be patient in this regard and know that when there is news to report, the receivership website will be promptly updated.

The biggest update, since my last report, is that GreenSky has now agreed, as of September 19, 2018, that **ALL** American Plumbing customer payments to GreenSky are suspended until further notice. Because of this action taken by GreenSky at my urging, at this time, I would recommend that all customers be wary of providing any information to callers identifying themselves with GreenSky.

My staff and I are working diligently to secure assets and recover as much value as possible and will report on our efforts by filing periodic reports with the Court, which will also be made available on my website.

Thank you in advance for your cooperation and understanding. My staff and I have been assisting in the recovery of assets for the benefit of consumers and creditors in similar matters for many years and you should rest assured that we will make every effort in this case.

Sincerely,



Jeffrey C. Schneider
Receiver